

## Pricing Updates:

As previously announced, we're updating our boarding pricing to be more simplistic. The biggest impact to our boarding customers will be that going forward, we will be treating daycare and boarding separately. Specifically, going forward, we will not apply daycare package days to the price of boarding. Below is a side by side comparison of how the old pricing worked vs. how it will work going forward:

	Former Pricing	Current Pricing
Daycare	\$32 + tax for 7a – 7p (pro-rated over 4 hrs).	\$32 + tax for 7a – 7p (pro-rated over 4 hrs).
Boarding	\$28 + tax for 7p – 7a (does <u>not</u> include daycare, package days could be used for daycare services)	\$2.85 + tax / hour. ( <u>includes</u> daycare, package days can NOT be used for daycare services for boarding customers).
Hourly Daycare	\$8 / Hour (for pre / post daycare hours)	\$8 / Hour (for pre / post daycare hours)
Boarding Discounts	2.5% (5 days), 5% (10 days), and 10% (20 days).	5% (5 days), 10% (10 days), 20% (20 days)
Holiday / Sunday Fees	\$5 per holiday or Sunday	\$5 per holiday or Sunday (for daycare only)
Early Hour Pick Up		\$40 charge for all pick ups between 11PM and 7AM
Grooming	Priced per dog / situation	Priced per dog / situation
Nail Trim	\$10	\$10
Discounts	First responder discounts apply	First responder discounts apply

For many customers, this price change will be a price drop. For example: If you dropped off your dog at 12 Noon and picked up at 12 Noon the next day, the price would be \$92 + tax. Under the new pricing, the price would be \$68.40 + tax. For most customers, the price will stay about the same as what you would pay under the old model.

If you have any questions or concerns, we're happy to work with you to clarify. Please just ask!